

Terms and Conditions - Zielony Bursztyn

1. These terms and conditions apply to all guests staying on the property.
2. Staying on the property is equivalent to acceptance of these terms and conditions.
3. Reservation and payments:
 - a) A deposit of 30% is required within 24 hours of making the reservation. After 24 hours without payment, the reservation is cancelled.
 - b) In case of cancellation 30 days before arrival, there is a possibility of refunding the paid deposit or changing the date.
 - c) The remaining amount (70%) of the reservation is payable no later than on the day of arrival for the planned stay.
 - d) In case of a guest's cancellation before the end of their stay, fees for the remaining part of the stay are not refunded.
4. Arrival and departure times:
 - a) The stay can begin from 4:00 PM to 10:00 PM on the day of arrival.
 - b) The property must be vacated by 10:00 AM on the last day of stay.
5. Children under 18 years of age should be on the property under constant supervision of legal guardians. Legal guardians bear legal and material responsibility for any damage caused by their charges.
6. For fire safety reasons, the use of heaters, irons and other electrical devices not constituting the cottage equipment is prohibited in the cottages (this does not apply to chargers and power supplies for RTV and computer devices).

7. The host is not responsible for bodily injuries, health impairments or other damages resulting from an accident caused by improper use of the cottage by guests.
8. A guest leaving the house should, for safety reasons, turn off the lights in all rooms, turn off taps, turn off RTV/AGD devices, and close windows and doors.
9. There is a complete ban on smoking cigarettes and tobacco products in the cottages.
10. The guest is obliged to report defects in the cottage on the day of arrival. Failure to report means no existing defects or damage. The guest bears full material responsibility for damage to the cottage or destruction of its equipment, caused by the fault of the guest or the fault of persons visiting them. Damages are settled upon checkout according to the valuation prepared by the person receiving the cottage for settlement.
11. Quiet hours are in effect from 11:00 PM to 6:00 AM.
12. During quiet hours, a maximum of six people may be on the cottage property, except for guests from neighboring cottages.
13. Garbage and other waste should be stored in containers located in the cottage, and in case of their filling, they must be emptied into containers placed outside the property, maintaining sorting into assigned fractions.
14. Organizing company parties, bachelor or bachelorette parties is prohibited.
15. Animals are not allowed on the property.
16. The property owner is not responsible for any circumstances and their effects that are independent of them.
17. The property owner is not responsible for incidents involving farm animals without the presence of the owner.
18. The property owner is not responsible for valuable items left by the guest on the property and in the cottage.

19. Items found during cleaning, after guests have left the property or in the cottage after the end of their stay, will not be stored.

Glossary of terms:

- Host – the property owner or person representing the property owner
- Guest – a person on the property excluding persons servicing the property
- Property – the fenced area including holiday cottages with their infrastructure in the Zielony Bursztyn offer